

Useful Contacts & Resources

Emergency		
If you or a team member are in immediate danger		Call the Police on 000
Support Services		
Family Violence Support Organisation	Type of Specialist Support Provided and Location	Contact Details
The Sexual Assault & Family Violence (SAFV) Centre	Provides a range of support services across Victoria's Barwon, Wimmera and South West Regions	Geelong (03) 5222 4318 (business hours) Wimmera (03) 5381 1211 (business hours)
Emma House (now part of the SAFV Centre)	Provides a range of support services across Warrnambool and surrounds	1800 366 238 (1800 EMMADV)
Sexual Assault Crisis Line (24/7)	24-hour immediate crisis care and support for anyone who has experienced a recent sexual assault (in the past 14 days) and needs urgent support.	1800 806 292
Safe Steps Family Violence Response Centre (24/7)	24/7 family violence response, including support for people with disabilities	1800 015 188
The Orange Door	Provide a range of support services for families experiencing family violence Not an emergency response service Have offices in Warrnambool and Colac	Warrnambool 1800 271 180 southwest@orangedoor.vic.gov.au Colac 1800 312 820 barwon@orangedoor.vic.gov.au
1800RESPECT (24/7)	24/7 National Domestic and Sexual Violence Counselling Service providing confidential information, counselling and support services	1800 737 732
Elizabeth Morgan House Aboriginal Women's Service (24/7)	Offer 24/7 culturally safe advice, assistance and support to Aboriginal women and their children regarding family violence	1800 364 297
InTouch Multicultural Centre Against Family Violence	InTouch provides services, programs and responses to family violence in migrant and refugee communities Not an emergency response service Monday to Friday 9am to 5pm	1800 755 988

Support Services (cont.)		
Family Violence Support Organisation	Type of Specialist Support Provided and Location	Contact Details
Rainbow Door	<p>Rainbow Door is a free specialist LGBTIQ+ (Lesbian, Gay, Bisexual, Transgender and Gender Diverse, Intersex, Queer, Asexual, BrotherBoys, SisterGirls) helpline providing information, support, and referral to all LGBTIQ+ Victorians, their friends and family</p> <p>Not an emergency response service</p> <p>Everyday 10am to 5pm</p>	<p>1800 729 367 0480 017 246 (text only) support@rainbowdoor.org.au</p>
Senior Rights Victoria	<p>Support and advice for those experiencing or concerned about elder abuse</p> <p>Not an emergency response service</p> <p>Monday to Friday 10am to 5pm</p>	<p>1300 368 821</p>
Kids Help Line	<p>Support and information for children and parents</p> <p>Not an emergency response service</p>	<p>1800 551 800</p>
Djiirra	<p>Practical support for Aboriginal women currently experiencing family violence or have in the past</p>	<p>1800 105 303</p>
Men's Family Violence Supports		
Men's Referral Service	<p>Telephone counselling, information and referral service for men using, or at risk of using, violent or controlling behaviour.</p> <p>Not an emergency response service</p> <p>Weekdays 8am to 9pm, Weekends 9am to 5pm</p>	<p>1300 766 491</p>
Brophy Family and Youth Services	<p>Provides behaviour change services and support for Men who Use or have Used Family Violence</p> <p>Not an emergency response service</p> <p>Offices in Warrnambool, Hamilton & Portland</p>	<p>1300 276 749 (1300 BROPHY)</p>
Dardi Munwurro (24/7)	<p>24/7 Aboriginal men's crisis line</p>	<p>1800 435 799</p>

Other Support Services		
Victorian Legal Aid	Assist with free information about family violence intervention orders	1300 792 387
Lifeline (24/7)	24/7 Crisis support and suicide prevention services	13 11 14
Converge (EAP)	SWTAFE Employee Assistance Provider Specialist Family Violence Helpline	1300 687 327